

CaseStack's REAL-TIME VISIBILITY & TECHNOLOGY

Fast, inexpensive shipping means nothing without data security and transparency. That's why CaseStack ensures our customers achieve not just higher service levels, but complete data protection and clarity with our time-tested technology platform.

You stay safe. Your shipping information resides safely within a multi-tiered security system, with servers located in U.S. regions unlikely to experience the extreme weather most often associated with a crash. Other logistics companies rely on archaic two- and three-hour batteries to keep your data protected and operations running, a design that is both insecure and problematic for shipping product in the event of a system-wide failure. CaseStack eliminates the lost shipments and overlooked orders so commonly attributed to such a model with a comprehensive business continuity plan surpassing that of Fortune 500 companies. With redundant servers and an off-site data recovery system ready to continue running your logistics operations smoothly, CaseStack's system reliability is second to none.

You stay ahead. We monitor industry changes and adapt our technology to stay ahead and prevent problems before they arise. Whereas some logistics companies make changes to their system in their customer's live environment without testing, CaseStack employs an in-house engineering team that goes through a rigorous software development process. Web experts design new solutions in a contained development environment, then after quality assurance tests, software passes through staging for fine tuning. Only after upgrades have proven production ready and customers have been appropriately notified of the changes do we implement on the live system.

You stay informed. After security comes clarity. Developed in conjunction with customer input, CaseStack's systems lets you view and edit your entire shipment history. With one simple web login, our customers:

- Place orders
- Track shipments
- Monitor SKU levels
- Receive alerts for expiring SKUs
- Dictate inventory levels
- Forecast future needs

You stay supported. When you join CaseStack, each customer is assigned a triad of full-time staff who ensure your data is integrated cleanly and you are fully trained on our system. Your dedicated Client Development Manager, Warehouse Account Manager and IT representative provide complete administrative, technical and shipping support.

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